

**New York City Department of Correction**  
**Monthly Report on Medical Appointment Non-Production March 2025**

*Pursuant to Local Law 132 of 2019, the Department is required to report on a monthly basis an aggregate report on non-production of individuals in custody to scheduled medical appointments (i.e., encounters). Individuals in custody can refuse an appointment at any time. The Department recognizes the importance of medical care for incarcerated individuals but does not use force to compel them to go to their appointment.*

*Individuals seeking the medical care provided by Correctional Health Services (CHS) can use the Sick Call Triage phoneline to request a medical appointment. Individuals with chronic conditions or those requiring a close follow up appointment frequently have appointments automatically scheduled for them by CHS. The Department tracks the number of medical appointments (i.e., encounters) scheduled by CHS at facility clinics, elsewhere on Rikers Island, or off-island for any number of reasons, including but not limited to medical, medication distribution, dental, mental health, Brad H discharge planning, and on-island/off-island specialist appointments. On a given day, individuals may have more than one scheduled appointment and they may not complete any or all appointments for a variety of reasons; production to each medical encounter is tracked and reported separately. The below data represents the number of CHS scheduled medical appointments for which an individual was not produced in the month of March 2025.*

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March 2025 Overall Non-Production Report									
Facility	Court	Visits	Production Refusal <sup>1</sup>	Walkout <sup>2</sup>	Programming	Barbershop	Recreation	Other <sup>3</sup>	Total
EMTC	510	7	547	2	3	11	103	277	1,460
GRVC	83	0	1,261	7	0	0	0	0	1,351
NIC	111	3	173	7	15	1	3	127	440
OBCC	264	0	3,425	28	1	3	1	1,882	5,604
RESH	27	0	281	13	1	0	0	16	338
RMSC	392	18	667	93	9	4	1	96	1,280
RNDC	187	17	1,016	10	14	6	44	608	1,902
WEST	76	2	103	274	9	4	7	104	579
<b>Total</b>	<b>1,650</b>	<b>47</b>	<b>7,473</b>	<b>434</b>	<b>52</b>	<b>29</b>	<b>159</b>	<b>3,110</b>	<b>12,954</b>

<sup>1</sup> Production Refusal is a term used to describe an instance of an incarcerated individual refusing to be escorted to the clinic for their CHS scheduled medical appointment. In such cases, CHS may reschedule the appointment for a later time or date.

<sup>2</sup> Walkout is a term used to describe an instance of an incarcerated individual leaving the clinic before being seen by a healthcare professional. In such cases, CHS may reschedule the appointment for a later time or date.

<sup>3</sup> Other includes but is not limited to instances where an incarcerated individual chooses to instead attend a work assignment, law library, school or religious services or when maximum clinic capacity has been reached, when no escort is available, or when movement is limited due to a lockdown, search, or alarm.

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March 2025 Production Refusal Reasons				
Facility	"I do not want the service/I do not want to go to the service" <sup>5</sup>	"I am Not Coming Now and Will Come Later"	No Reason Provided	Total
EMTC	542	5	0	547
GRVC	673	0	588	1,261
NIC	115	50	5	173
OBCC	1,154	2,139	132	3,425
RESH	201	0	80	281
RMSC	44	588	35	667
RNDC	987	16	13	1,016
WEST	67	25	11	103
<b>Total</b>	<b>3,786</b>	<b>2,823</b>	<b>864</b>	<b>7,473</b>

March 2025 Walkout Reasons				
Facility	"Upon Entry, I do Not Want to Wait"	"I Am No Longer Waiting for the Appointment"	No Reason Provided	Total
EMTC	2	0	0	2
GRVC	3	2	2	7
NIC	1	0	6	7
OBCC	5	2	21	28
RESH	0	0	13	13
RMSC	21	19	53	93
RNDC	6	4	0	10
WEST	102	54	118	274
<b>Total</b>	<b>140</b>	<b>81</b>	<b>213</b>	<b>434</b>

<sup>4</sup> In some instances, appointments are requested by incarcerated individuals, while in others, CHS schedules follow-up appointments based off their initial assessment. If an individual requests an appointment but no longer wants the service, an additional appointment is scheduled at the discretion of CHS.